

CROPEX Intraday User Guide

16.05.2024



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1. GETTING STARTED

CROPEX Intraday uses a web-based trading client which is accessible via the link below. Please use the latest version of the internet browsers Chrome, Firefox, or Internet Explorer (JavaScript and Local Storage needs to be enabled).

<https://intraday.cropex.hr>

1.1. How to Log In

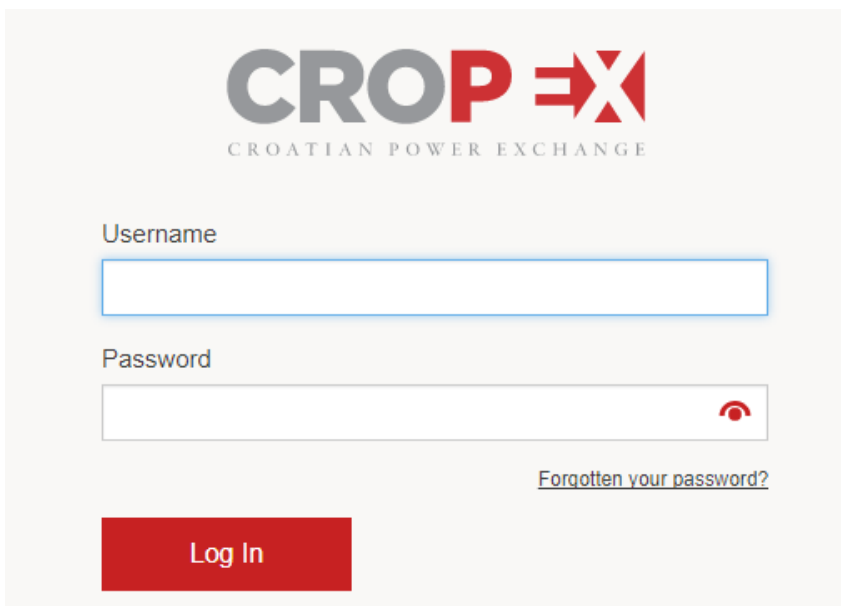
The platform utilizes CROPEX's Single Sign On (SSO) with 2-Factor Authentication (2FA):

- **SSO** makes it possible to access all CROPEX products with one single user account.
- **2FA** is security step to ensure the right person is accessing the account. To learn more about 2FA, please see the **chapter 1.2**.

Access the platform via <https://intraday.cropex.hr>

The following screen appears:

1. Type in your personal username and password (**For the first use: please see the chapter 1.1.1**)

The image shows the login interface of the CROPEX platform. At the top, the CROPEX logo is displayed, consisting of the word "CROP" in grey and "⇒ X" in red, with "CROATIAN POWER EXCHANGE" written in small grey letters below it. Below the logo, there are two input fields: "Username" and "Password". The "Username" field is a simple white box with a blue border. The "Password" field is a white box with a blue border and a red eye icon on the right side to toggle visibility. Below the password field, there is a link that says "Forgotten your password?". At the bottom of the form, there is a red button with the text "Log In" in white.

2. Click "Log in".
3. Provide your 2-Factor Authentication (**For the first use: please see the chapter 1.2.**)

1.1.1. Password policy

The first time you sign into your SSO account you are asked to make a personal password.

The requirements for the password is:

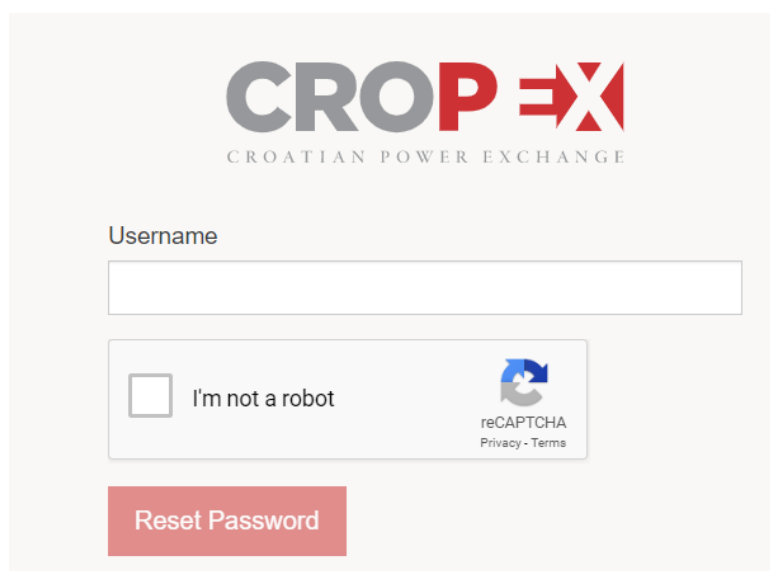
- **At least eight characters**
- **At least one lowercase letter**
- **At least one uppercase letter**
- **At least one number**
- **At least one special character from the following ! @ # & () - [{ }] : ; ' , ? / ***

To reset your password, click on "Forgotten your password?" from the log in screen and follow the instructions on the screen.



The screenshot shows the CROP login page. At the top is the CROP logo with the text "CROATIAN POWER EXCHANGE" below it. There are two input fields: "Username" and "Password". The "Password" field has a red eye icon to its right. Below the "Password" field is a red-bordered box containing the text "Forgotten your password?". At the bottom left is a red button labeled "Log In".

- Enter your username
- Click "I'm not a robot" (follow verification steps if applicable)
- Click "Reset Password"



The screenshot shows the CROP password reset page. At the top is the CROP logo with the text "CROATIAN POWER EXCHANGE" below it. There is a "Username" input field. Below it is a checkbox labeled "I'm not a robot" next to a reCAPTCHA widget. At the bottom is a red button labeled "Reset Password".

You will receive an e-mail to your registered e-mail address.

1. Click on the link to reset password in e-mail
2. Type your new password in the password fields
3. Click "Confirm"
4. Log in with your new password

Reset password

Set a new password for your account.

More information about the required password complexity available in [online help documentation](#)

A password matching the following rules is needed:

- At least eight characters
- At least one lowercase letter
- At least one uppercase letter
- At least one "special character" (not a letter, not a digit)

Password



Confirm password



Confirm

Problems logging in?

If you have problems logging in or you have forgotten your password, please contact CROPEX trading desk on **+385 1 55 66 700** or via e-mail on support@cropex.hr.

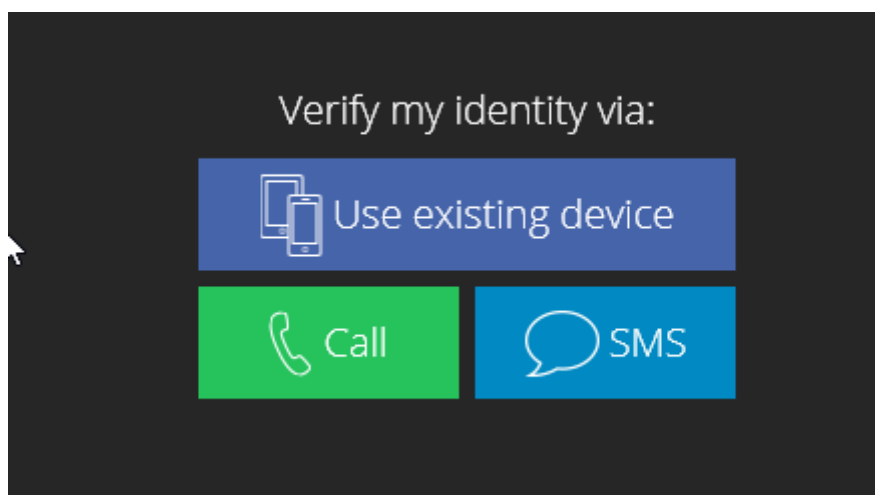
1.2. 2-Factor Authentication

Access to the platform (Single Sign on Solution - SSO) is based on Nord Pool security protocol - 2-Factor Authentication security system.

1.2.1. 2FA install Authy app

You can also use Authy app in parallel.

After the installation of Authy app, you can approve the app with one touch in the **mobile app** or **Chrome web app**.



You will get a request in the app to approve the access will look something like this:

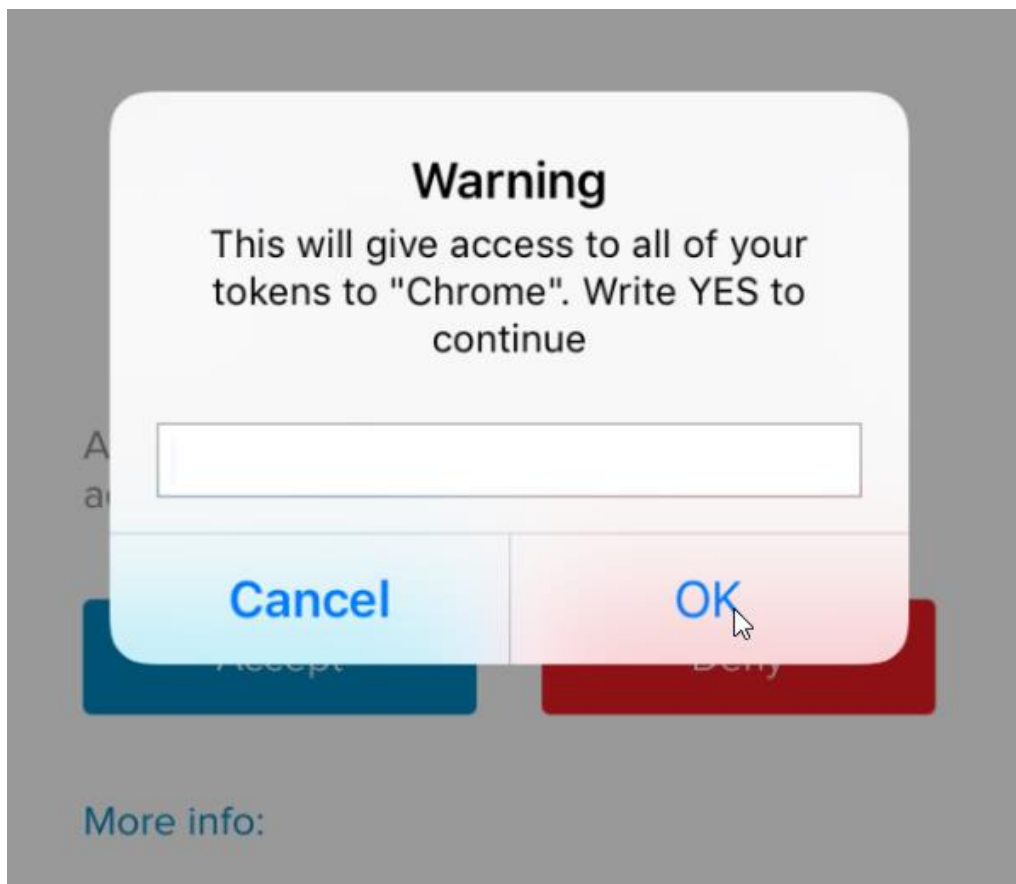


A new device called "Chrome" wants to be added as another device. Do you accept?

Accept

Deny

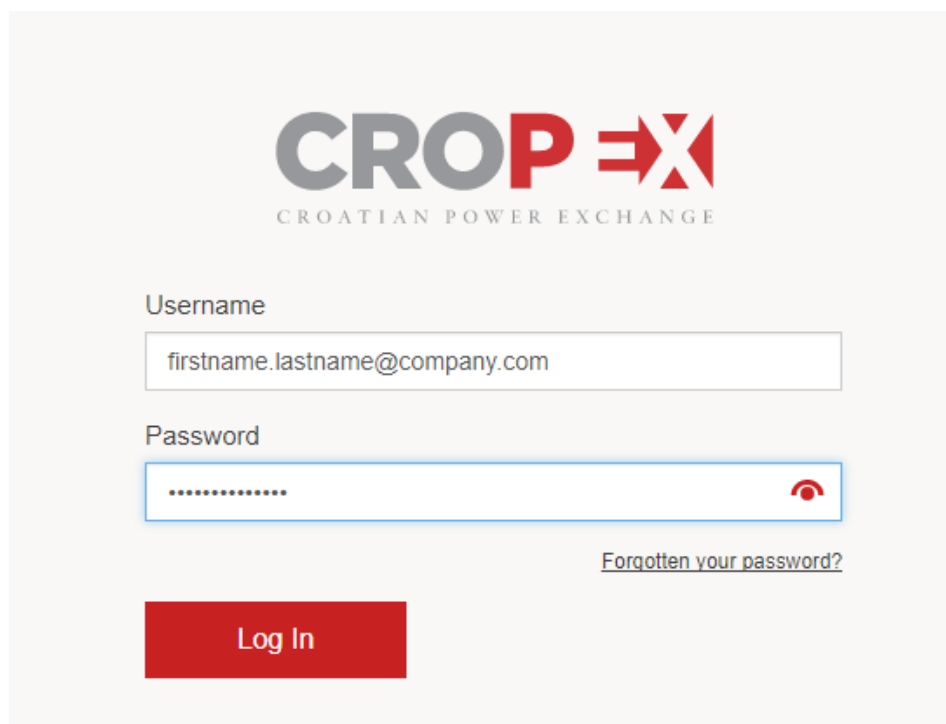
[More info:](#)



1.2.2. Using 2-Factor Authentication for login

Step 1: Username and password

Enter your username and password for login as normal:



The login page features the CROP logo at the top center. Below it, there are two input fields: one for the Username with the placeholder 'firstname.lastname@company.com' and one for the Password with masked characters. A red eye icon is present in the password field to toggle visibility. To the right of the password field is a link for 'Forgotten your password?'. At the bottom left is a prominent red 'Log In' button.

CROP ⇒ X
CROATIAN POWER EXCHANGE

Username
firstname.lastname@company.com

Password
.....

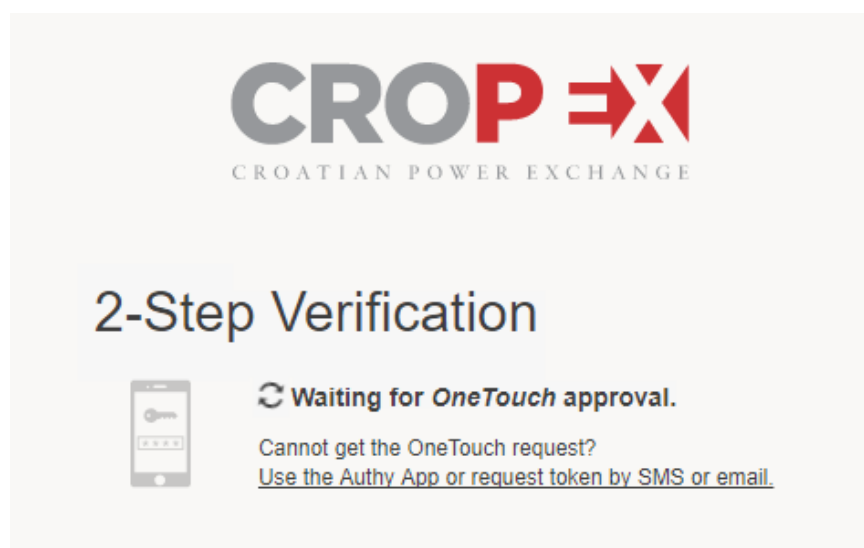
[Forgotten your password?](#)

Log In

After you click on Log In, you will be re-directed to the next step in the process for 2-Factor Authentication

Step 2: 2-Factor Authentication


OneTouch approval can be used as the primary authentication method:



The 2-Step Verification screen displays the CROP logo at the top. The main heading is '2-Step Verification'. Below this, there is an icon of a smartphone on the left. To the right of the icon, the text reads 'Waiting for OneTouch approval.' followed by a question mark icon. Below this, there is a line of text asking 'Cannot get the OneTouch request?' and a link that says 'Use the Authy App or request token by SMS or email.'.

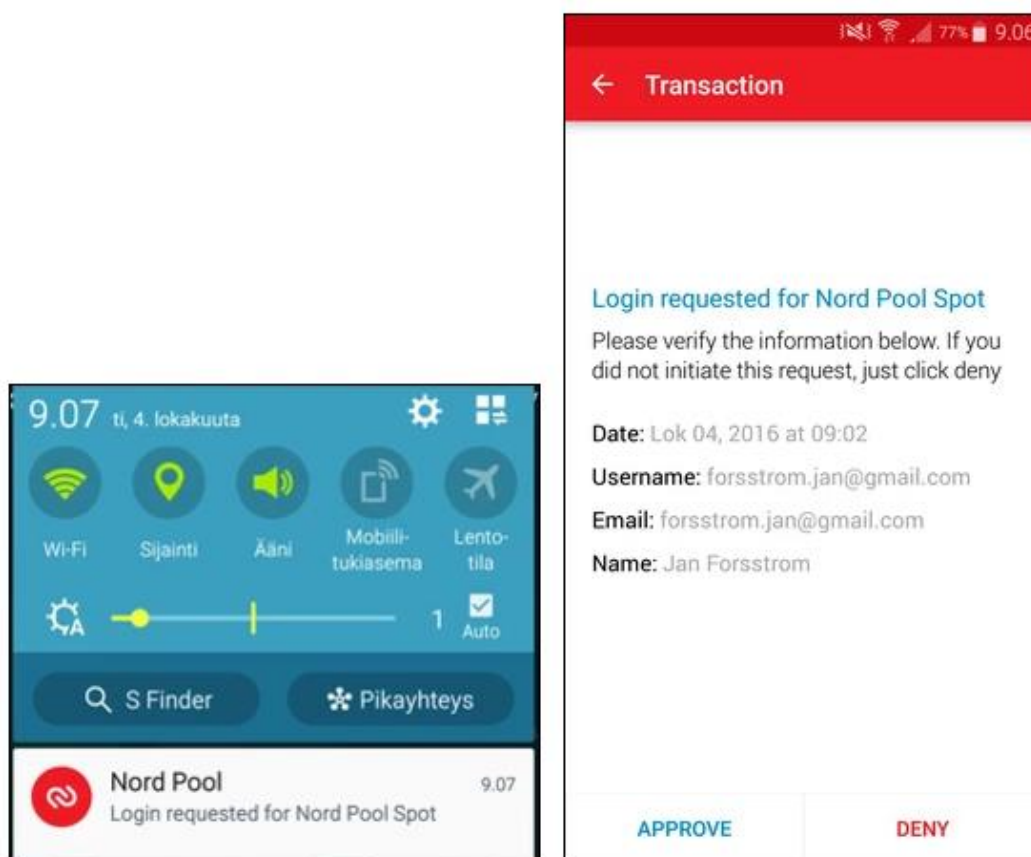
CROP ⇒ X
CROATIAN POWER EXCHANGE

2-Step Verification

 **Waiting for OneTouch approval.**

Cannot get the OneTouch request?
[Use the Authy App or request token by SMS or email.](#)

In the mobile phone (Android), the following views appear:




Alternative methods:


One-Time Token delivered with SMS, Phone Call or email

If the user has no Authy App installed in mobile, cannot access them at the given time, or does not want to use them, you can always order a One-Time Token via the following delivery methods:

- SMS message (to the mobile number stored in CROPEX user database)
- Phone call (to the mobile number stored in CROPEX user database)
- Email (to the email stored in CROPEX user database)


CROATIAN POWER EXCHANGE

2-Step Verification



Please type your one-time code from the Authy application or SMS you received.

Cannot get the one-time code? ▾


Request code by SMS to +3859*****169
Request code by phone call to +3859*****169
Request code by email to mark*@*opex.hr

Code is required


Verify

SMS:

The user may request the Time-Based token to be delivered with an SMS by selecting this option from the dropdown list. The following screen is displayed, and the SMS contains the token to be used:

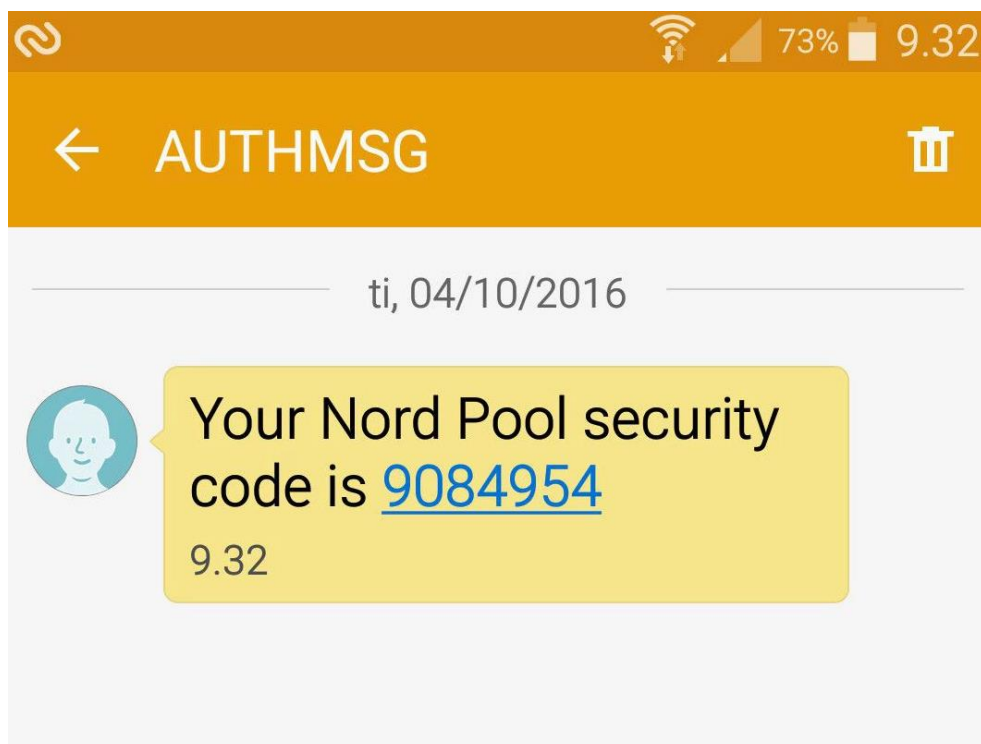

CROATIAN POWER EXCHANGE

2-Step Verification



A text message with your one-time code has been sent to +3859*****169

Verify



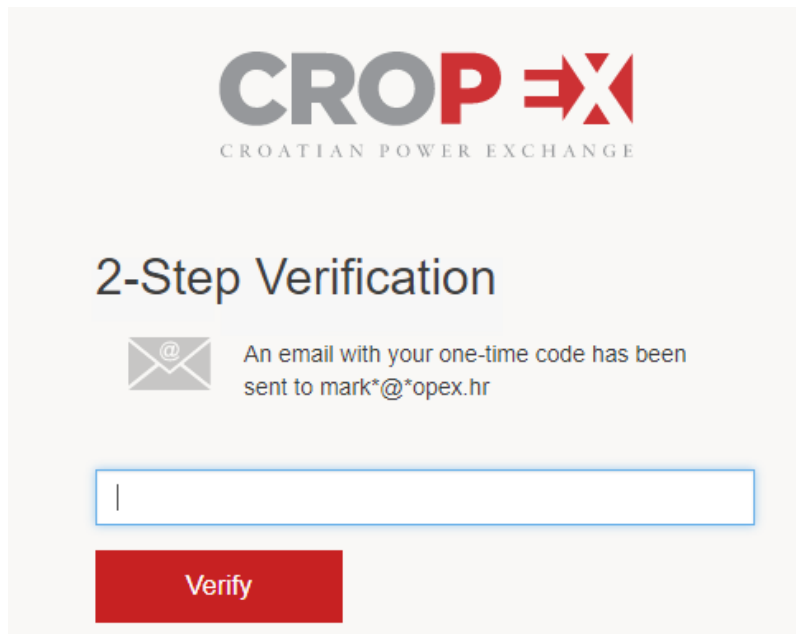
Phone Call:

An automated call is made to the mobile phone number of the user. The user is asked to press 1, if she was expecting this call from CROPEX. After that, the One-Time Token is read one number at a time, and the code is repeated after it is read the first time. The following screen is displayed, and the user can type the token while it is being read on the phone:

A screenshot of a mobile application interface for '2-Step Verification'. At the top is the CROP ⇒ X logo and the text 'CROATIAN POWER EXCHANGE'. Below this, the title '2-Step Verification' is displayed. A small icon of a smartphone with a speech bubble is next to the text 'You should receive one-time code with a phone call to +3859*****169'. Below this text is a white input field with a blue border. At the bottom is a red button with the text 'Verify'.

Email:

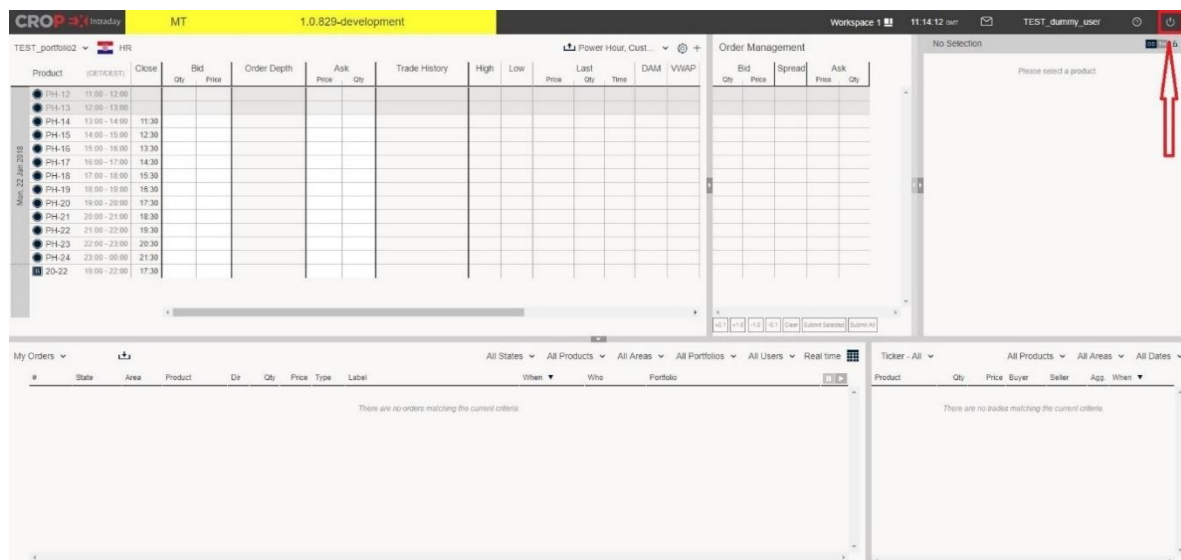
An email is sent to the user, and the following screen is displayed:



The screenshot shows a 2-Step Verification screen for the CROATIAN POWER EXCHANGE (CROP ⇒ X). The screen has a light gray background. At the top, the CROP ⇒ X logo is displayed in gray and red, with the text "CROATIAN POWER EXCHANGE" below it. Below the logo, the title "2-Step Verification" is shown in a large, dark gray font. Underneath the title, there is a gray envelope icon with an '@' symbol. To the right of the icon, the text reads: "An email with your one-time code has been sent to mark*@*opex.hr". Below this text is a white input field with a blue border and a vertical cursor. At the bottom of the screen is a red button with the word "Verify" in white text.

1.3. How to Log out

To log out click the following icon on the top right of the screen:

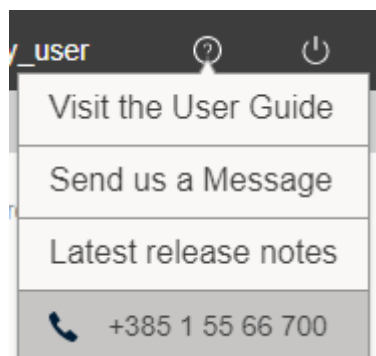


2. USER SUPPORT

For urgent enquiries please contact the 24/7 CROPEX Intraday desk:

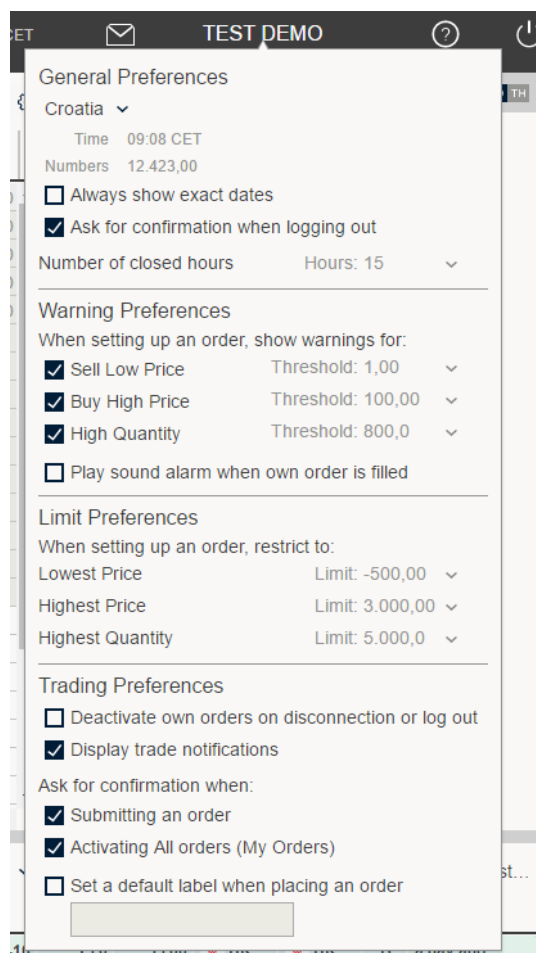
Telephone: **+385 1 55 66 700**

E-mail: support@cropex.hr



3. SETTINGS

The general preferences are available in the settings by clicking on your name at the top right hand side of the screen. A dropdown will appear with Four main categories consisting of Country Settings, Warning Preferences, Limit Preferences and on screen visual Trading Preferences.



3.1. General Preferences

Select the country in which you are based to automatically choose the local time and number denominators.

Always show exact dates: This ensures that a dated time stamp is visible in the Order book, Trade history and Trade ticker at all times, rather than the default rounded approximation e.g. a trade was transacted “1 day ago”.

Ask for confirmation when logging out: Selecting this icon will ensure that a pop-up confirmation will appear when logging out rather than the session ending immediately.

Number of Closed Hours: Select number of closed hours to be displayed in the Market Info View.

3.2. Warning Preferences

The warning preferences enable traders to set threshold limits to orders placed to the market. If orders exceed thresholds a warning sign and text is shown in the order management window. This is only a warning and will not prevent user from submitting order. The thresholds can be applied to high / low

prices as well as high quantity for any orders placed to the market. Set your own thresholds by clicking on the downward facing arrow and typing your preferred threshold limit.

3.3. Limit Preferences

Limit Preferences allows user to set a fixed min/max price and Max volume. This will prevent user from submitting orders outside of their limits. Set your own limits by clicking on the downward facing arrow and typing your preferred limit.

3.4. Trading Preferences

Deactivate own orders on disconnection or log out: Ensures that all active orders placed on the market are removed from the market information screen and placed as 'inactive' in the Order Book when connection is lost or the system has been logged out.

Submitting an order: Selecting this icon causes a confirmation pop-up window to appear each time an order is placed to the market.

Activating all orders: Selecting this icon causes a confirmation pop-up window to appear each time all orders (my orders) are activated in the Order Book.

Set a default label when placing an order: Create an automatic order label for each order sent to the market by typing the label into the area provided.

4. MARKET INFORMATION SCREEN

The market information screen provides most of the live data for the market and is where trading takes place. You can choose between different product types and hide/show columns you would like to display. There are filters in place which enable you to choose between which instrument types and columns you would like displayed. Whenever changes are made to the filters the system will automatically save and remember your user preferences for the next time you log on.

In the following screenshots below, you can see Quarter-Hour products (QH), and Power-Hour products (PH) respectively.

Power-Hour products:

CROP

Intraday

9.45.52 CET

TEST D

TEST_HR_DEMO_P1

HR

Power Hour, Cust...

Product	(CET/CEST)	Close	Bid		Order Depth	Ask		Trade History	High	Low	Last		Time	DAM	VWAP	Turnover	My Purchases		My Sales		My Net	
			Qty	Price		Price	Qty				Price	Qty					Price	Qty	Price	Qty	Position	
PH-21	20:00 - 21:00							<div><div></div><div>10.0 MW</div><div>29.00 EUR</div></div>	29.00	29.00	29.00	10.0	10:21		29.00	10.0			10.0	29.00	-10.0	290.00
	PH-22	21:00 - 22:00						<div><div></div><div>10.0 MW</div><div>30.00 EUR</div></div>	30.00	30.00	30.00	10.0	10:21		30.00	10.0			10.0	30.00	-10.0	300.00
	PH-23	22:00 - 23:00						<div><div></div><div>10.0 MW</div><div>31.00 EUR</div></div>	31.00	31.00	31.00	10.0	10:21		31.00	10.0			10.0	31.00	-10.0	310.00
	PH-24	23:00 - 00:00						<div><div></div><div>10.0 MW</div><div>32.00 EUR</div></div>	32.00	32.00	32.00	10.0	10:21		32.00	10.0			10.0	32.00	-10.0	320.00
DB	00:00 - 00:00																					
PH-01	00:00 - 01:00																					
PH-02	01:00 - 02:00																					
PH-03	02:00 - 03:00																					
PH-04	03:00 - 04:00																					
PH-05	04:00 - 05:00																					
PH-06	05:00 - 06:00																					
PH-07	06:00 - 07:00																					
PH-08	07:00 - 08:00																					
DP	08:00 - 20:00																					
PH-09	08:00 - 09:00																					
PH-10	09:00 - 10:00																					
PH-11	10:00 - 11:00																					
PH-12	11:00 - 12:00	10:30																				
PH-13	12:00 - 13:00	11:30																				
PH-14	13:00 - 14:00	12:30	5.0	40.00				<div><div></div><div>5.0 MW</div><div>40.00 EUR</div></div>	40.00	40.00	40.00	5.0	09:38		40.00	5.0	5.0	40.00			5.0	-200.00
PH-15	14:00 - 15:00	13:30						<div><div></div><div>25.0 MW</div><div>33.00 EUR</div></div>	33.00	33.00	33.00	20.0	09:38		33.00	20.0			20.0	33.00	-20.0	660.00
PH-16	15:00 - 16:00	14:30	50.0	50.00																		
PH-17	16:00 - 17:00	15:30																				
PH-18	17:00 - 18:00	16:30																				
PH-19	18:00 - 19:00	17:30																				
PH-20	19:00 - 20:00	18:30																				
PH-21	20:00 - 21:00	19:30																				
PH-22	21:00 - 22:00	20:30																				
PH-23	22:00 - 23:00	21:30																				
PH-24	23:00 - 00:00	22:30																				
15-15	14:00 - 15:00	13:30				33.00	22.0	<div><div></div><div>50.0 MW</div><div>40.00 EUR</div></div>	40.00	40.00	40.00	50.0	09:41		40.00	50.0			50.0	40.00	-50.0	2,000.00
16-16	15:00 - 16:00	14:30				30.00	33.0															

Quarter-Hour products:

Product	(CET/CEST)	Close	Bid Qty	Bid Price	Order Depth	Ask Price	Ask Qty	Trade History	High	Low	Price	Last Qty	Time	VWAP	Turnover
QH-48	11:45 - 12:00	2 min						2.5 MW 47.89 EUR	47.89	47.89	47.89	2.5	11:16	47.89	2.5
QH-49	12:00 - 12:15	12:00	6.1	50.07		110.90	5.3								
QH-50	12:15 - 12:30	2 min						1.0 MW 65.61 EUR	85.76	55.96	65.61	1.0	11:14	76.10	774.7
QH-51	12:30 - 12:45	12:00				93.19	6.2	0.3 MW 70.14 EUR	93.11	61.18	70.14	0.3	11:26	75.91	873.3
QH-52	12:45 - 13:00	12:15	7.0	83.73		89.40	0.6	0.6 MW 85.79 EUR	91.25	65.46	85.79	0.6	11:40	77.33	761.1
QH-53	13:00 - 13:15	12:30	7.0	65.03		68.51	0.1	0.7 MW 88.55 EUR	88.19	64.00	68.55	0.7	11:41	75.46	582.9
QH-54	13:15 - 13:30	12:45	1.0	66.95		70.68	5.0	1.0 MW 67.12 EUR	87.38	62.26	67.12	1.0	11:42	74.06	533.0
QH-55	13:30 - 13:45	13:00	6.0	70.80		74.33	9.0	0.3 MW 71.42 EUR	84.70	61.16	71.42	0.3	11:42	73.72	458.7
QH-56	13:45 - 14:00	13:15	2.8	77.41		80.39	1.3	1.0 MW 78.92 EUR	87.96	66.93	78.92	1.0	11:41	75.53	471.6
QH-57	14:00 - 14:15	13:30	0.8	51.73		52.17	1.4	0.1 MW 52.33 EUR	69.19	45.61	52.33	0.1	11:41	56.12	242.7
QH-58	14:15 - 14:30	13:45	0.3	68.33		70.59	6.0	0.6 MW 68.63 EUR	85.00	68.63	68.63	0.6	11:40	76.67	225.9
QH-59	14:30 - 14:45	14:00	0.4	76.64		79.01	2.8	0.3 MW 79.02 EUR	84.73	64.61	79.02	0.3	11:42	77.44	198.0
QH-60	14:45 - 15:00	14:15	3.1	88.80		90.82	0.4	0.2 MW 80.70 EUR	96.55	76.39	88.72	0.2	11:41	86.02	225.8
QH-61	15:00 - 15:15	14:30	0.7	62.60		64.06	0.2	0.3 MW 62.50 EUR	68.20	33.80	62.50	0.3	11:42	53.59	273.7
QH-62	15:15 - 15:30	14:45	1.7	80.18		81.56	1.2	0.3 MW 80.18 EUR	88.39	74.74	80.18	0.3	11:42	82.05	174.7
QH-63	15:30 - 15:45	15:00	1.8	80.67		82.93	0.2	0.3 MW 80.67 EUR	90.90	76.49	80.67	0.3	11:42	84.86	177.1
QH-64	15:45 - 16:00	15:15	5.0	100.75		101.09	0.6	1.4 MW 100.70 EUR	106.80	85.15	100.70	0.3	11:42	96.17	169.3
QH-65	16:00 - 16:15	15:30	1.2	66.27		67.34	5.0	0.5 MW 67.34 EUR	76.70	48.11	67.34	1.4	11:41	62.46	186.9

4.1. Column descriptions

Product

Product types for the respective market areas are displayed. Several product types are shown depending on whether these are selected, or not, in the filter. If Product Delivery Times have been selected in the Colum Group filter, time of the delivery for each product is displayed. The time is displayed in the time zone of the applicable area where the product has delivery.

Close

Gate closure time of each instrument. When 5 minutes left to closure, the applicable cell will turn yellow and count down with minutes. With one minute left, cell will turn red, and the countdown will start counting seconds.

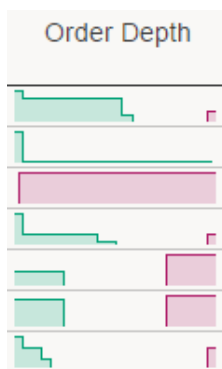
Close Time - Time zone is based on country preferences.

Bid/Ask

Bid and Ask columns will at all times show the best bid (buy) and ask (sell) price for the applicable instrument.

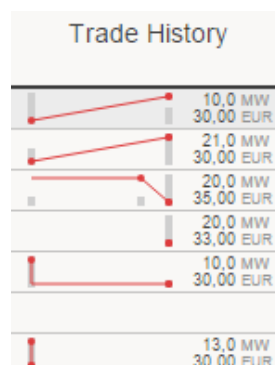
Order Depth

The Order Depth within the Market Information screen gives a graphical overview of orders placed on either Bid/Ask. The Y axis gives an approximation as to the quantity of an order relative to the other orders in the order depth. The X axis shows how far apart the Bid/Ask prices are from one another, relative to the other orders in the order depth. Green represents bid and red represent ask. By hovering over the Order Depth graphic on any given product, a dropdown will appear displaying the Order Depth with up to ten orders.



Trade History

The trade history line graph provides a quick glance overview as to how a product has traded during the course of the day. Each point represents a trade that has taken place, whereas the light gray bar in the background represents the volume behind the trade. Additionally, the last MW and Price trade information is listed next to the graph.



High / Low

The highest and lowest traded price on a product during the trading session.

Last

Quantity and Price information together with the timestamp is given for the last trade. This information can also be found in “Trade History”. You can choose if you would like to view this graphically, numerically, or both. Price change since previous trade is indicated with red and green arrows. Red if price has fallen and green if price has gone up.

Last		
Price	Qty	Time
30,00 ▲	10,0	10:01
30,00 ▲	21,0	09:58
35,00 ▼	20,0	09:51
33,00	20,0	09:38
30,00	10,0	09:53
30,00	13,0	09:56

DAM

Price of the corresponding hour in the Day Ahead Market.

VWAP

Volume Weighted Average Price for completed trades per instrument.

Turnover

Total turnover for an instrument in the applicable area.

In case of block orders column “Turnover” displays traded quantity of a block product.

For example: Baseload Product traded for 1 MW, shows Turnover of 1 MW, but total traded energy is 24 MWh

My Purchases

Qty: Total purchased quantity on the applicable instrument

Price: Volume Weighted Average Price of own Purchases on the applicable instrument

My Purchases is calculated on portfolio level

My Sales

Qty: Total sold quantity on the applicable instrument

Price: Volume Weighted Average Price of own sales on the applicable instrument

My Sales is calculated on portfolio level

My Net

Qty: Net quantity displayed as positive number if net purchase and as negative number if net sales.

Position: Net financial position on the applicable instrument, based on purchase and sales.

My Net is calculated on portfolio level

4.2. Expired Products

Scroll up on the Market Information Screen to view expired products. This will display all expired products from the sessions trading together, with all data that was on screen when the product was active.

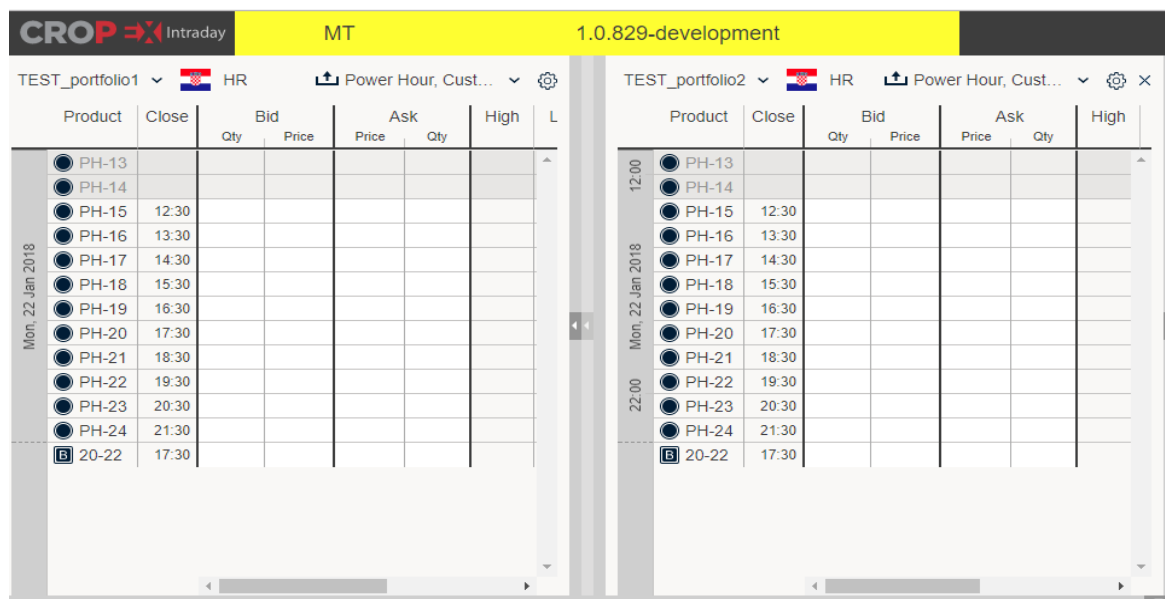
TEST_HR_DEMO_P3		HR		Power Hour, Cust...													
Product	(CET/CEST)	Close	Bid		Order Depth	Ask		Trade History	High	Low	Price	Last Qty	Time	DAM	VWAP	Turnover	My Purch Qty
			Qty	Price		Price	Qty										
PH-08	07:00 - 08:00																
PH-09	08:00 - 09:00																
PH-10	09:00 - 10:00																
PH-11	10:00 - 11:00																
PH-12	11:00 - 12:00		20,0	29,00		35,00	32,0	10,0 MWh 30,00 EUR	30,00	28,00	30,00	10,0	10:01		28,87	30,0	30,0
PH-13	12:00 - 13:00		15,0	29,00		30,00	5,0	1,0 MWh 35,00 EUR	35,00	29,00	35,00	1,0	11:03		29,84	32,0	10,0
PH-14	13:00 - 14:00	12:30						25,0 MWh 35,00 EUR	40,00	35,00	35,00	25,0	11:02		35,91	55,0	
PH-15	14:00 - 15:00	13:30	20,0	35,00		43,00	32,0	20,0 MWh 33,00 EUR	33,00	33,00	33,00	20,0	09:38		33,00	20,0	
PH-16	15:00 - 16:00	14:30	20,0	20,00		25,00	40,0	10,0 MWh 30,00 EUR	50,00	30,00	30,00	10,0	09:53		43,33	90,0	
PH-17	16:00 - 17:00	15:30						25,0 MWh 30,00 EUR	30,00	30,00	30,00	25,0	11:09		30,00	25,0	
PH-18	17:00 - 18:00	16:30						25,0 MWh 30,00 EUR	35,00	30,00	30,00	25,0	11:10		31,98	63,0	
PH-19	18:00 - 19:00	17:30	5,0	25,00				5,0 MWh 25,00 EUR	25,00	25,00	25,00	5,0	10:31		25,00	5,0	5,0

4.3. Multi Market/Portfolios View

The market information view can be split to show up to three different areas/portfolios in one window. Click '+' to add another area/portfolio.

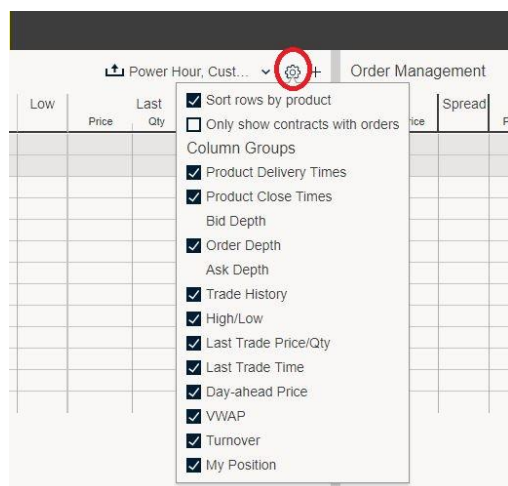





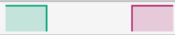
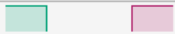

Alternatively, the same portfolio can be duplicated and different products displayed next to each other.



4.4. Sorting products

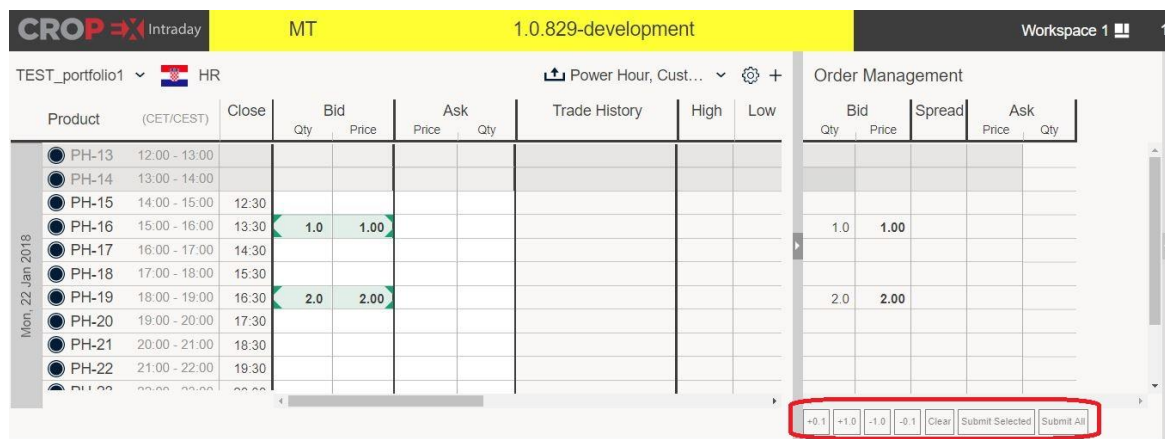
In addition to splitting the market Information view, products can be sorted by clicking the icon (red circle in the picture below) and selecting 'Sort rows by product'. This stacks the products, showing first limit order products with descending granularity, thereafter block products.



PH-22	21:00 - 22:00	20:00	20.0	39.00		47.50	9.0
PH-23	22:00 - 23:00	21:00	20.0	34.50		43.40	11.0
PH-24	23:00 - 00:00	22:00	16.0	29.70		38.60	9.0
QH-57	14:00 - 14:15	13:00					
QH-58	14:15 - 14:30	13:15					
QH-59	14:30 - 14:45	13:30					
QH-60	14:45 - 15:00	13:45					
QH-61	15:00 - 15:15	14:00	20.0	26.10		35.10	20.0
QH-62	15:15 - 15:30	14:15	20.0	29.30		38.30	20.0
QH-63	15:30 - 15:45	14:30	20.0	29.50		38.50	20.0

4.5. Multi Order tool

This tool will not help you to enter orders. But once orders are entered, they will show in this window, and it is possible to modify them all at once and submit them all at once. Note that when modifying an order, this order will lose its priority in the order depth. Please note that "own order" appear with green frame.



Product		(CET/CEST)	Close	Bid		Ask		Trade History	High	Low
				Qty	Price	Price	Qty			
●	PH-13	12:00 - 13:00								
●	PH-14	13:00 - 14:00								
●	PH-15	14:00 - 15:00	12:30							
●	PH-16	15:00 - 16:00	13:30	1.0	1.00					
●	PH-17	16:00 - 17:00	14:30							
●	PH-18	17:00 - 18:00	15:30							
●	PH-19	18:00 - 19:00	16:30	2.0	2.00					
●	PH-20	19:00 - 20:00	17:30							
●	PH-21	20:00 - 21:00	18:30							
●	PH-22	21:00 - 22:00	19:30							

Bid		Spread	Ask	
Qty	Price		Price	Qty
1.0	1.00			
2.0	2.00			

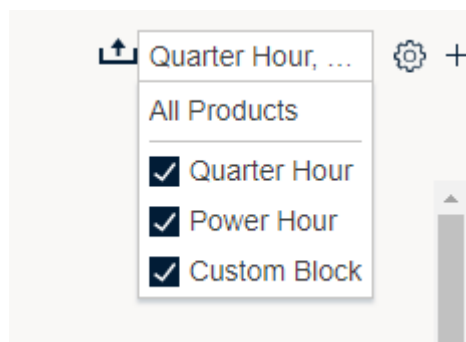
Mon, 22 Jan 2018

TEST_portfolio1 HR Power Hour, Cust... +

+0.1 +1.0 -1.0 -0.1 Clear Submit Selected Submit All

4.6. Product selection hourly (PH) & 15-minute (QH)

Displays and selected product types for the selected market area.



5. ORDER DEPTH

The Order Depth gives us oversight into the liquidity of a product by stacking the Bid / Ask market orders, so that the best priced Bid / Ask is at the top of the market and the worst priced is at the bottom. There are several ways in which the CROPEX Intraday Web platform allows members to view the Order Depth.

5.1. Order Depth within the Market Information window

- This appears by default between the Bid and Ask columns as a graphical tooltip. The green on the left hand side represents the Bid orders, whereas the red on the right hand side represents the Ask orders. Furthermore, the Y axis is an indicator of the volume quantity per order, while the X axis shows how far apart the Bid and Ask prices are from one another.
- Select a product and hover over the Order Depth chart to display the full Order Depth within the Market Information panel.
- Own orders within the Order Depth chart are highlighted with arrows at the corners of the cells.

16:00 Fri, 23 Dec 2	PH-12	11:00 - 12:00	10:30	20,0	29,00		35,00	32,0
	PH-13	12:00 - 13:00	11:30	1	Bid		Ask	
	PH-14	13:00 - 14:00	12:30		Qty	Price	Price	Qty
	PH-15	14:00 - 15:00	13:30	20	20,0	29,00	35,00	22,0
	PH-16	15:00 - 16:00	14:30	20	15,0	28,00	35,00	10,0
	PH-17	16:00 - 17:00	15:30	20	35,0	28,00		
	PH-18	17:00 - 18:00	16:30	10	22,0	20,00		

5.2. Own/Company orders highlighting - from 4.26.0 release onwards

Order Depth panel contains several indicators which allow you to better distinguish your own orders as well the orders from you own company's traders.

Your own orders will be highlighted with red(Ask) or green(Bid) cells fill.

Orders from traders from your own company will be filled with light-yellow.

Orders from other companies will not be highlighted - no fill in cells

SE1 PH-16

DD TH

⌵ ×

Bid			Ask		
Portfolio	Qty	Price	Price	Qty	Portfolio
Zero_SE1_2	100.0	3.00	50.00	1.0	Zero_AMP_id
Zero_SE1_2	100.0	2.00	100.00	10.0	Zero_SE1_2
Zero_SE1_2	100.0	1.00			

6. TRANSMISSION CAPACITIES

The Capacity window displays real time hub-to-hub transmission capacity between the areas selected in Market Info view and the areas selected in the Capacity drop down menu.

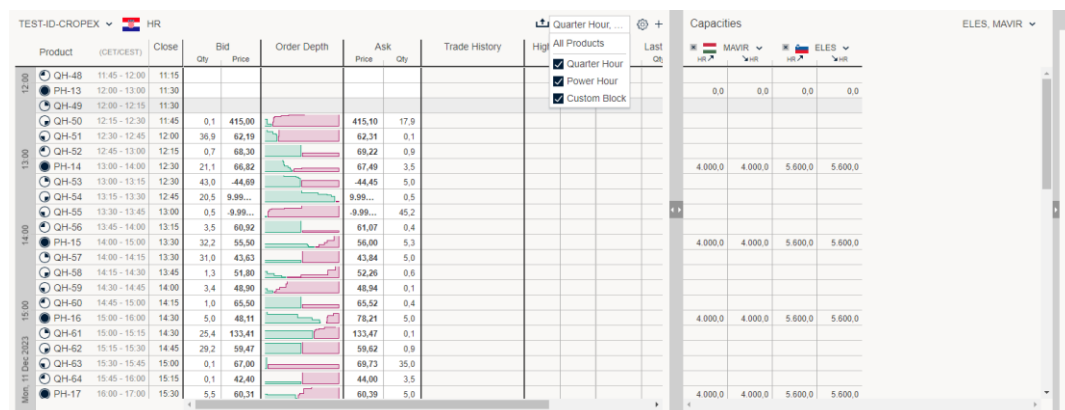
Choose which areas you want to view by selecting the filter at the top right hand corner of the Transmission Capacities window. Once selected you can modify the selection directly from the area already chosen.

Under each area you see hub-to-hub capacity for both directions. The left column display direction from main area to selected area, while the column to the right displays the opposite direction. This is illustrated with arrow.

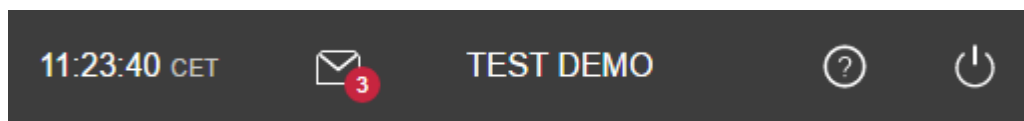
Capacities							
50Hz, AT, ELES, ...							
 ELES		 MAVIR		 AT		 50Hz	
HR ↗	↘ HR	HR ↗	↘ HR	HR ↗	↘ HR	HR ↗	↘ HR
950.0	950.0	1,000.0	1,200.0	1,000.0	1,000.0	0.0	0.0
950.0	950.0	1,000.0	1,200.0	1,000.0	1,000.0	0.0	0.0
950.0	950.0	1,006.0	1,194.0	1,000.0	1,000.0	0.0	0.0
950.0	950.0	1,000.0	1,200.0	1,000.0	1,000.0	0.0	0.0
950.0	950.0	1,005.0	1,195.0	950.0	1,050.0	0.0	0.0
950.0	950.0	1,000.0	1,200.0	1,000.0	1,000.0	0.0	0.0
950.0	950.0	1,000.0	1,200.0	1,000.0	1,000.0	0.0	0.0
950.0	950.0	1,000.0	1,200.0	1,000.0	1,000.0	0.0	0.0
950.0	950.0	1,005.0	1,195.0	1,005.0	995.0	0.0	0.0

You may hide the Capacity window by clicking on the arrow on the left side bar. You may also drag the bar left or right to make the window larger or smaller.


Hub2hub capacity matrix is only given with hourly resolution with the note that capacity for the hour will be the lowest value from four 15-minute intervals of a certain hour.



7. NEWS UPDATES



The letter icon at the top right of the workspace gives an overview of your matched orders, as well as important market messages. A red dot with a number indicates how many new trade events has happened since you last made any actions in the trade client. Open messages by clicking on the letter icon. Select "Mark all as read" to remove the new message indicator (red dot).

11:24:16 CET  3 TEST DEMO				
11:03	Filled	#1337268 - PH-20161223-13	1,0MWh	35,00EUR
11:02	Filled	#1337232 - PH-20161223-14	25,0MWh	35,00EUR
10:31	Filled	#1337282 - PH-20161223-19	5,0MWh	25,00EUR
10:31	Filled	#1337285 - PH-20161223-19	5,0MWh	20,00EUR
10:01	Filled	#1337277 - PH-20161223-12	10,0MWh	30,00EUR
10:01	Filled	#1337276 - PH-20161223-12	10,0MWh	30,00EUR
10:00	Filled	#1337231 - PH-20161223-12	20,0MWh	28,00EUR
10:00	Filled	#1337272 - PH-20161223-12	20,0MWh	20,00EUR
09:58	Filled	#1337268 - PH-20161223-13	21,0MWh	35,00EUR
09:58	Filled	#1337235 - PH-20161223-13	21,0MWh	30,00EUR
09:56	Filled	#1337261 - PH-20161223-18	13,0MWh	29,00EUR
09:56	Filled	#1337261 - PH-20161223-18	25,0MWh	29,00EUR
09:56	Filled	#1337259 - PH-20161223-18	13,0MWh	30,00EUR
Mark all as read				

8. MY ORDERS / MY TRADES

My Orders provides an overview of all orders within 120 days that logged in user has access to. By default all orders, both active, deactivated and expired are visible. This can be adjusted by using the filters at the top of the 'My Orders' section. Please note: By default, all users that have access to the same portfolios can see and modify each others' orders.

My trades provides an overview of all trades within the last 120 days that the logged in user has access to. By default all available information is visible. This can be adjusted by using the filters at the top of the 'My Trades' section.

Please note: By default, all users that have access to the same portfolios can see each other's trades.

CROP

4.20.0.8-release

MT-ID-DEWC

Workspace 1

DEMO4-HR-IDM

HR

Power Hour, Cust.

Product	(CET/CEST)	Close	Bid Qty	Bid Price	Order Depth	Ask Price	Ask Qty	Trade History	Price	Last Qty	Time	High	Low	DAM	VWAP	Turnover	My Purchases Qty	My Purchases Price	My Sales Qty	My Sales Price
PH-15	14:00 - 15:00	12.30	6.0	97.10		111.62	28.5		47.62	0.5	10:44	167.60	47.62	97.62	78.61	115.5				
PH-16	15:00 - 16:00	13.30	0.5	51.10		83.49	5.0		47.06	19.0	08:06	167.00	47.06	97.07	75.58	110.0				
PH-17	16:00 - 17:00	14.30	61.0	48.95		52.40	1.0		50.34	6.7	11:00	170.30	50.34	100.34	78.42	109.5				
PH-18	17:00 - 18:00	15.30	17.0	49.06		56.26	16.0		60.01	1.1	08:50	179.90	60.01	110.02	88.62	112.0				
PH-19	18:00 - 19:00	16.30	9.0	49.73		51.03	12.0		82.66	19.0	10:24	204.60	82.66	132.67	112.38	116.6				
PH-20	19:00 - 20:00	17.30	10.0	48.15		50.18	32.0		103.72	3.6	08:07	215.00	103.72	153.73	158.81	246.0				
PH-21	20:00 - 21:00	18.30	1.0	4.74		99.00	9.0		96.62	19.0	08:05	199.70	96.62	146.62	151.89	246.0				
PH-22	21:00 - 22:00	19.30	10.0	48.15		56.00	3.0		75.86	19.0	08:05	192.70	75.86	125.86	131.85	246.0				
PH-23	22:00 - 23:00	20.30	1.0	49.60		65.30	1.0		59.30	0.7	10:53	179.30	59.30	109.30	93.39	132.5				
15-16	14:00 - 16:00	12.30																		
17-20	16:00 - 20:00	14.30	20.0	100.00		68.24	68.0													

My Orders

</

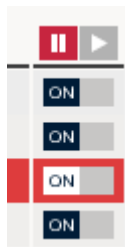
8.1. Navigate between “My Orders” and “My Trades”

Select the data you like to view by choosing from the drop down menu in the left top corner in the window.

My Orders		My Trades		State		Area		Product	
1337275	Open								
1337274	Open								
1337270	Open								
1337268	Part Filled								

8.2. My Orders window

“My Orders” window enables members to manage their current trading activity by de-activating or re-activating an order with the use of an On / Off button on the right hand side.



To modify an order altogether you click on the order and select “Edit” in the dropdown. This will display an order modification window where you can modify Quantity, Price, Expiry time and Label.

My Orders

All States

All Products

All Areas

All Portfolios

All Users

Last 2 Days

#	State	Area	Product	Dir	Qty	Price	Type	Label	When	Who	Portfolio	
1337275	Open	HR	PH-20161223-12	Buy	20.0	29.00	Limit		13 minutes ago	TEST_HR_D...	TEST_HR_DEMO_P1	ON
1337274	Open	HR	PH-20161223-12	Sell	10.0	35.00	Limit		13 minutes ago	TEST_HR_D...	TEST_HR_DEMO_P1	ON
1337270	Open	HR	PH-20161223-12	Buy	22.0	20.00	Limit		a minute ago	TEST_HR_D...	TEST_HR_DEMO_P2	ON

#1337270 - PH-20161223-12 on TEST_HR_DEMO_P2

Buy

Sell

Limit

FoK

IoC

IBO

Quantity

22.0

MW

Price

20.0

EUR

Expiry

Never

Label

None

Update Order

TEST_HR_D...

TEST_HR_DEMO_P2

ON

TEST_HR_D...

TEST_HR_DEMO_P2

ON

TEST_HR_D...

TEST_HR_DEMO_P3

ON

TEST_HR_D...

TEST_HR_DEMO_P2

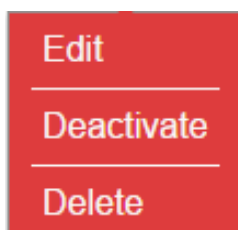
ON

TEST_HR_D...

TEST_HR_DEMO_P1

ON

The drop down menu also allows you to Deactivate or delete an order. Deleting an order will completely remove the order from your Order Book.

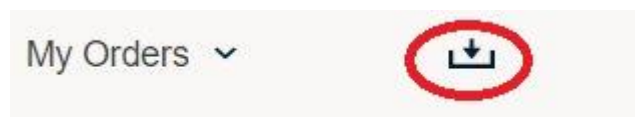


Overview of columns

- **#:** Unique order ID number
- **State:** Open (active), Part Filled, Deactivated or Expired
- **Area:** Country flag and Area code of the contract
- **Product:** Product name provides details of the type of product, its delivery date and period e.g. PH-20160116-15 or QH-20231117-72
- **Dir:** Direction of an order – whether it is a Buy or Sell
- **Qty:** Quantity of order in the market
- **R. Qty:** Remaining quantity of an Iceberg Order
- **Price:** Order price in Euro, per MW
- **Type:** Limit, Fill or Kill, Immediate or Cancel, Iceberg or Block order
- **Expiry:** Expiry time as set by the user
- **Label:** You can choose to add a label to the order when placing an order
- **When:** Time of last state update
- **Who:** Last user submitting or modifying order
- **Portfolio:** Name of the trading portfolio







Order export

Export orders to a csv file can be done by pressing the icon.



Order history


This is possible to see the order history log. Click on the "+" icon on the left side of the panel and details appears below. Similarly, click on the "-" icon to hide the history log.

My Orders ▾									
#	State	Area	Product	Dir	Qty	Price	Type		
	I40093	Open	 HR	PH-20180122-16	Buy	3.0	3.00	Limit	
	I40092	Open	 HR	PH-20180122-16	Buy	2.0	2.00	Limit	
	I40074	Open	 HR	PH-20180122-16	Buy	1.0	1.00	Limit	
	I40075	Open	 HR	PH-20180122-19	Buy	2.0	2.00	Limit	

8.3. My Trades window

My Trades display all trades made on portfolios accessible to user.

Trades can be filtered on multiple levels.

My Trades ▾													
Trade #	Order #	Area	Product	Dir	Qty	Price	Order Type	Trade State	Label	When ▼	Who	Portfolio	
I60140	I682628	 HR	PH-20180307-17	Buy	7,0	54,40	Limit	Completed		18 hours ago	TEST_HR_D...	TEST_HR_DEMO_P1	
I60139	I682624	 HR	PH-20180307-16	Buy	5,0	53,00	Limit	Completed		18 hours ago	TEST_HR_D...	TEST_HR_DEMO_P1	
I60138	I682618	 HR	PH-20180307-15	Buy	2,0	53,40	Limit	Completed		18 hours ago	TEST_HR_D...	TEST_HR_DEMO_P1	
I60137	I682612	 HR	PH-20180307-14	Buy	7,0	55,70	Limit	Completed		18 hours ago	TEST_HR_D...	TEST_HR_DEMO_P1	

Export trades to CSV format by clicking on the  icon. This will export all filtered trades.

Overview of columns

- **Trade #:** Unique trade ID number
- **Order #:** Unique order ID number

- **Area:** Country flag and Area code of the contract
- **Product:** Product name provides details of the type of product, its delivery date and period e.g. PH-20160116-15
- **Dir:** Direction of an order – whether it is a Buy or Sell
- **Qty:** Quantity of order in the market
- **Price:** Order price in Euro, per MW
- **Type:** Limit, Fill or Kill, Immediate or Cancel, Iceberg or Block order
- **Trade State:** Completed or Disputed or Not_Cancelled or Cancelled
- **Label:** As set by the user
- **When:** Time of last change
- **Who:** Last user submitting or modifying order
- **Portfolio:** Name of the trading portfolio

8.4. Order State Table

State	Explanation
Open	An order which has not been matched or filled
Open remaining	An order where some of the original volume remains
Filled	An order where not all of the original volume has been matched
Matched	An order where the whole volume has been matched
Inactivated	An order which has been inactivated by the user
Cancelled	An order which has been cancelled by the user
Expired	An order which has expired due to gate closure
Validity Expired	An order where the user set validity time has expired
Trade Cancelled	An order which has been cancelled due to trade cancellation

My Trades/My trades historical functionality

In the window, My orders/My Trades, on the top right corner, you will see the below Icon:



This allow you to check your historical orders or trades. You can choose:

- any day in History
- Today
- Yesterday
- Last 2 Days
- Last 7 Days
- This Month
- Last Month

◀ December 2017 ▶

M	T	W	T	F	S	S
27	28	29	30	01	02	03
04	05	06	07	08	09	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
01	02	03	04	05	06	07

Real time

Today

Yesterday

Last 2 Days

Last 7 Days



This Month

Last Month









9. TRADE TICKER

The trade ticker provides an overview of all trades transacted in the market, with the latest trade appearing by default at the top of the window. It is possible to filter by Product type, Market Area, when the trade took place, as well as whether to view only your own or the entire markets trading activity.

It is possible for our customer to see self-trading across portfolio. When such a trade is done, it is flagged in your ticker with a star (*)

Ticker - All ▼		All Products ▼		All Areas ▼		All Dates ▼	
Product	Qty	Price	Buyer	Seller	Agg.	When ▼	
PH-20180122-16	3.0	*3.00	 HR	 HR	S	a few seconds...	▲

- Hover over the “When” column to see the exact timestamp per trade
- The “Buyer” and “Seller” columns indicate in which direction the flow is going and from what market areas
- Agg. column show aggregator of the trade, where B indicates the buy was the aggressor, while S indicates that Seller was the aggressor.

Ticker - All ▼		All Products ▼		HR only ▼		Today, Yest...	
Product	Qty	Price	Buyer	Seller	Agg.	When	
PH-20161223-18	25,0	30,00	 HR	 HR	S	6 minutes ago	
PH-20161223-17	25,0	30,00	 HR	 HR	S	6 minutes ago	
PH-20161223-24	25,0	30,00	 HR	 HR	S	11 minutes ago	
PH-20161223-23	20,0	35,00	 HR	 HR	S	12 minutes ago	



















- Filtering to “My orders” will show only your transacted trades
- These will be highlighted as green for Buy and red for Sell and will also have arrows on the corner of the cells

Ticker - All ▾

All Products ▾

HR only ▾

Today, Yest...

Product	Qty	Price	Buyer	Seller	Agg.	When
PH-20161223-12	10,0	30,00	 HR	 HR	B	20 minutes ago
PH-20161223-12	20,0	28,00	 HR	 HR	S	22 minutes ago
PH-20161223-13	21,0	30,00	 HR	 HR	B	23 minutes ago
PH-20161223-18	13,0	30,00	 HR	 HR	S	26 minutes ago
PH-20161223-18	25,0	35,00	 HR	 HR	S	26 minutes ago
PH-20161223-16	10,0	30,00	 HR	 HR	S	28 minutes ago
PH-20161223-16	10,0	30,00	 HR	 HR	S	29 minutes ago
PH-20161223-16	20,0	40,00	 HR	 HR	S	29 minutes ago
PH-20161223-16	50,0	50,00	 HR	 HR	S	29 minutes ago

Self trade indicator (NEW)

Self Trade Indicator would not work if a member is triggering his own order placed on another NEMO. If orders come from the CROPEX, in accordance with guidance note from ACER, it is now possible to identify trades that was done within the same company, i.e. with no changes in beneficiary interest.

These trades are now flagged with a star next to the price in the trade ticker (*). See example market below:

Ticker - All

All Products

All Areas

All Dates

Product	Qty	Price	Buyer	Seller	Agg.	When
PH-20230412-23	5.0	*70.00	 HR	 HR		a few seconds...

Ticker historical functionality

In the window, Ticker, on the top right corner, you can select the following option:

today, yest...

All Dates

☒ today

☒ yesterday

How to delete/inactivate/activate several orders simultaneously

You can multi-select orders in My Orders by using Ctrl+Shift and clicking on the rows you would like to select. This will give you an activation menu where you can delete them all in one action. If you want to delete your deactivated orders only, simply filter on the state "Deactivated" and select all of them.

My Orders											All States	All Products	All Areas	All Portfolios	All Users	Real time
#	State	Area	Product	Dir	Qty	Price	Type	Expiry	Label	When	Who	Portfolio				
X23087...	Open	HR	PH-20230412-16	Sell	9.0	113.07	Limit	in 7 minutes	si							
X23087...	Open	HR	PH-20230412-17	Sell	9.0	116.34	Limit	in an hour	si							
X23087...	Open	HR	PH-20230412-18	Sell	9.0	126.02	Limit	in 2 hours	si							
X23110...	Deleted	HR	PH-20230412-22	Buy	5.0	40.00	Limit	in 6 hours								
X23110...	Open	HR	PH-20230412-22	Buy	5.0	40.00	Limit	in 6 hours		a few seconds	TE				DEMO4-HR-IDM	
X23110...	Deleted	HR	PH-20230412-23	Sell	15.0	100.00	Limit	in 7 hours		a few seconds	TE				DEMO4-HR-IDM	
X23110...	Open	HR	PH-20230412-23	Sell	15.0	100.00	Limit	in 7 hours		a few seconds	TE				DEMO4-HR-IDM	
X23110...	Filled	HR	PH-20230412-22	Buy	0.0	60.00	Limit	in 6 hours		2 minutes ago	TE				DEMO4-HR-IDM	
X23110...	Open	HR	PH-20230412-23	Sell	5.0	70.00	Limit	in 7 hours		2 minutes ago	TE				DEMO4-HR-IDM	

Search field(from 4.26.0 release)

Both My Orders and My Trades panel got a search field which allow the user search through the available orders and trades by entering OrderId or TradeId respectively.

My Orders											Original #	All States	All Products	All Areas	All Portfolios	All Users
Original #	#	State	Area	Product	Dir	Qty	R. Qty	Price	Type	Expiry	Label	When				
X47004898	X47090891	Open	FR	PH-20240227-11	Sell	920.0		184.84	Limit	in an hour	orderGnrtrModi26-2-2024-20-45-4...	a few seconds ..				
X47090890	X47090890	Open	NL	QH-20240227-77	Sell	64.0	640.0	171.26	Iceberg	in 10 hours	orderGnrtr26-2-2024-20-45-44-839	a few seconds ..				
X47090887	X47090887	Open	NO	PH-20240227-24	Sell	950.0		148.73	Limit	in 13 hours	orderGnrtr26-2-2024-20-45-44-839	a few seconds ..				
X47090886	X47090886	Filled	FI	QH-20240227-80	Sell	0.0		150.37	Limit	in 11 hours	orderGnrtr26-2-2024-20-45-49-163	a few seconds ..				

My Trades											Trade #	All Products	All Areas
Trade #	Order #	Area	Product	Dir	Qty	Price	Order Type	Trade State	Label	When			
X31308305	X47014284	FI	QH-20240227-85	Sell	57.0	*143.64	Iceberg	Completed	orderG...	8 hours ago			
X31308306	X47014284	FI	QH-20240227-85	Sell	57.0	*143.64	Iceberg	Completed	orderG...	8 hours ago			
X31308303	X47014281	FI	QH-20240227-36	Buy	10.0	*172.07	Limit	Completed	orderG...	8 hours ago			
X31308304	X47014281	FI	QH-20240227-36	Buy	60.0	*177.41	Limit	Completed	orderG...	8 hours ago			

In order to execute the search the user should enter full id value. There is no need to limit the search by some time frame or the source beforehand. Remove the value from the search filed to return into normal panel view.


My Trades											X31408287	All Products	All Areas	All Portfolios	All Users	Today
Trade #	Order #	Area	Product	Dir	Qty	Price	Order Type	Trade State	Label	When	Who	Portfolio				
X31408287	X47091260	BE	QH-20240227-68	Buy	550.0	*152.82	Limit	Completed	orderG...	2 minutes ago	Test_u...				Zero_BE	
X31408287	X47090921	DK1	QH-20240227-68	Sell	550.0	*152.82	Limit	Completed	orderG...	2 minutes ago	Test_u...				Zero_DK1_id	

10. PLACING AN ORDER

Placing an order onto the market is easy. There are a couple of ways to do this.

10.1. Enter a single order

To enter a single order simply double click on the product field which will immediately open the Order entry tool tip. Another way of doing this is by clicking once on the product field which will open a box asking whether you would like to “Place an Order”, “Match Bid” or “Match Ask”.

TEST_HR_DEMO_P3  HR Power Hour, Cust...

	Product	(CET/CEST)	Close	Bid		Order Depth	Ask		Trade History	High	Low	Last			DAM	VWAP	Turnover		
				Qty	Price		Price	Qty				Price	Qty	Time					
Fri, 23 Dec 2016	PH-08	07:00 - 08:00																	
	PH-09	08:00 - 09:00																	
	PH-10	09:00 - 10:00																	
	PH-11	10:00 - 11:00																	
	PH-12	11:00 - 12:00		20,0	29,00			35,00	32,0				30,00	10,0	10:01	28,67	30,00		
	PH-13	12:00 - 13:00	11:30	1,0	35,00								30,00	29,00	30,00	21,0	09:58	29,68	31,00
	PH-14	13:00 - 14:00	12:30					35,00	25,0				40,00	35,00	35,00	20,0	09:51	36,67	30,00
	PH-15	14:00 - 15:00	13:30	20,0	35,00			45,00	56,0				33,00	33,00	33,00	20,0	09:38	33,00	20,00
	PH-16	15:00 - 16:00	14:30	20,0	20,00			25,00	40,0				50,00	30,00	30,00	10,0	09:53	43,33	90,00
	PH-17	16:00 - 17:00	15:30	20,0	22,00			25,00	22,0										
PH-18	17:00 - 18:00	16:30	10,0	33,00			50,00	20,0				35,00	30,00	30,00	13,0	09:56	33,29	38,00	
20:00	PH-20161223-24 on TEST_HR_DEMO_P3												3,00	5,0	10:31	25,00	5,00		
<div>Buy Sell Limit FoK IoC IBO Quantity Price Expiry Label Place Buy</div>																			
20:00	PH-24	23:00 - 00:00	22:30																
	B 15-15	14:00 - 15:00	13:30					33,00	22,0										
	B 16-16	15:00 - 16:00	14:30					30,00	33,0				40,00	40,00	40,00	50,0	09:41	40,00	50,00

10.2. Order entry tool tip

PH-20161223-24 on TEST_HR_DEMO_P3

Buy Sell Limit FoK IoC IBO Quantity 20 MW Price 35 EUR Expiry 22:30 Tomorrow Label test Set as default Place Buy

PH-20161223-24 on TEST_HR_DEMO_P3

Buy Sell Limit FoK IoC IBO Quantity 20 MW Price 35 EUR Expiry 22:30 Tomorrow Label test Set as default Place Sell

QH-20231211-54 on TEST-ID-CROPEX

Buy Sell Limit FoK IoC IBO Quantity MW Price EUR Expiry Never Label None Place Buy

QH-20231211-54 on TEST-ID-CROPEX

Buy Sell Limit FoK IoC IBO Quantity MW Price EUR Expiry Never Label None Place Sell

- Select whether you would like to place a Buy or Sell order using the switch on the left. Note that if you open the tool tip by clicking on the Bid side of the Market Information window, “Buy” will

automatically be pre-selected. Conversely if the tool tip is opened on the Ask side of the Market Information window, “Ask” will automatically be pre-selected.

- Select the order type
- Enter the order Quantity and Price
- Add an expiry time to the order. This will change the order state to “Expired” once past the expiry time. Once expired it is not possible to modify or re-activate the order.
- Label: This is not mandatory but a name can be given to the order which will be visible in “My Orders”
- Place either Buy or Sell order depending on the selection.

10.3. Identifying own orders

An order placed by you in the market will appear in bold and with coloured edges around the order cell if you have the best price in the market. Green is for Buy orders and red is for Sell orders.

1,0	35,00				
			35,00	25,0	

If your order is not best price, the coloured edges will fade and the order at the top of the market will not appear in bold apart from the price.

43,00	32,0
-------	------

10.4. Deactivate/ Activate an Order

There are On / Off switches within the My Orders window which allow the trader to de-activate the orders from the market or activate an inactive order to the market. De-activating an order will not permanently delete the order; it will remain in My Orders as an inactive.

To delete an order permanently select the order in My Orders and click “Delete”.

My Orders

Original #

All States

All Products

All Areas


All Portfolios

All Users


Real time

Original #	#	State	Area	Product	Dir	Qty	Price	Type	Expiry	Label	When	Who	Portfolio	
X414945182	X414945182	Open	HR	PH-20240516-16	Buy	10.0	10.00	Limit	in 3 hours		a few seconds ...	TEST_operat...	ID1_TSR TEST	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></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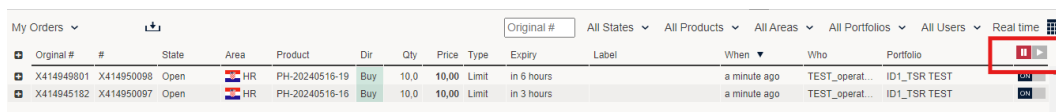
10.4.1. Deactivate/ Activate all Company/Users Orders (available from 4.29.0 release)

For deactivating all company orders click the red button  in My Orders and choose Deactivate all company orders.

For deactivating all user orders click the red button  in My Orders and choose Deactivate all user orders.

Accordingly, if you need to activate all company orders click the red button  in My Orders and choose Activate all company orders.

For activating all user orders click the red button  in My Orders and choose Activate all user orders.



Original #	#	State	Area	Product	Dir	Qty	Price	Type	Expiry	Label	When	Who	Portfolio
X414949801	X414950098	Open	HR	PH-20240516-19	Buy	10,0	10,00	Limit	in 6 hours		a minute ago	TEST_operat...	ID1_TSR TEST
X414945182	X414950097	Open	HR	PH-20240516-16	Buy	10,0	10,00	Limit	in 3 hours		a minute ago	TEST_operat...	ID1_TSR TEST

11. ORDER TYPES

- **Limit Order**

An order that can be matched either in part or its entirety. If a limit order is not fully matched it will remain active in the market until the product the order is placed on goes into expiry.

- **Fill or Kill (FoK)**

An execution constraint for a limit order. A FoK constraint means that the entire volume of the order will either be matched immediately upon submission to the market or cancelled instantly.

- **Immediate or Cancel (IoC)**

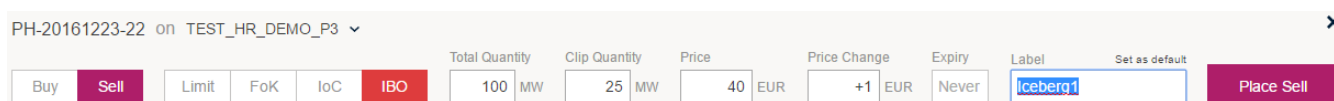
An execution constraint for a limit order. An IoC constraint means that as much as possible of the order will be matched immediately upon submission to the market and the remaining volume will be cancelled instantly.

- **Iceberg Order**

The total order volume is split up into smaller orders known as “Clips” with only a single clip at a time is visible on the Market Information window. Your total Iceberg volume will be visible in the “My Orders” window, however the rest of the market will only be able to see a single clip on screen, without knowing it is an Iceberg order. Once the first clip is matched, the next clip receives a new order number and timestamp. When initially entering the Iceberg order it is possible to add increments to the price of i.e. +/- 1 EUR for each new clip that appears on the Market Information window. The minimum Clip Size is set to 25 MW.

- Select product on Market Information screen
 - Click on “Place Order” which will open the Order entry tool tip
 - In Order type select “IBO”
 - Enter the total Iceberg quantity e.g. 100 MW
 - Enter the clip quantity (minimum 25 MW)
 - Choose whether to add a price change per clip that is hit e.g. +1 EUR
 - Click “Place Sell” / “Place Buy”

Order management window:



PH-20161223-22 on TEST_HR_DEMO_P3

Buy	Sell	Limit	FoK	IoC	IBO	Total Quantity	Clip Quantity	Price	Price Change	Expiry	Label	Set as default	Place Sell
						100 MW	25 MW	40 EUR	+1 EUR	Never	Iceberg1		

This will appear in the My Orders window:

My Orders										All States		All Products		All Areas		All Portfolios		All Users		Last 2 Days	
#	State	Area	Product	Dir	Qty	R. Qty	Price	Type	Label	When	Who	Portfolio									
1337287	Open	HR	PH-20161223-22	Sell	25.0	100.0	40.00	Iceberg	Iceberg1	2 minutes ago	TEST_HR_D...	TEST_HR_DEMO_P3	ON								

The active Iceberg order will be visible to the owner as "IBO":



Special cases for IBO modification - available from 4.26.0 release onwards

Total quantity is lesser than minimum allowable IBO clip size

For instance we have IBO 8 MW Total, 5 MW clip. We managed to match the first clip. Now we have IBO in such state that remaining quantity is under the minimum size of IBO(5 MW). In this case you are able to start the order modification. On form opening you will get a warning message

#X46728413 - PH-20240219-16 on Zero_SE1_2

Buy	Sell	Limit	FoK	IoC	IBO	Total Quantity	Clip Quantity	Price	Price Change	Expiry	Label	Update Order
						3.0 MW	5.0 MW	0.00 EUR	-1.00 EUR	13:00 today	None	

Total remaining Quantity of IBO is less than 5MW. Order type will be changed to Limit upon update

There are two options

- you increase the Total Quantity over the 5MW limit. On order update there still be IBO with changed values
- you want to decrease the Total Quantity under the current value. On order update IBO will be converted into Limit order with edited values.

#X46728413 - PH-20240219-16 on Zero_SE1_2

Buy	Sell	Limit	FoK	IoC	IBO	Total Quantity	Clip Quantity	Price	Price Change	Expiry	Label	Update Order
						2 MW	5.0 MW	0.00 EUR	-1.00 EUR	13:00 today	None	

Total remaining Quantity of IBO is less than 5MW. Order type will be changed to Limit upon update

Clip size adjustment

For instance we have IBO 50 MW Total 30 Clip size. In case of matching the clip we face the IBO with clip size over the total quantity. Let's try to modify it.

#X46728420 - PH-20240220-02 on Zero_SE1_2


Buy	Sell	Limit	FoK	IoC	IBO	Total Quantity	Clip Quantity	Price	Price Change	Expiry	Label	Update Order
						20.0 MW	30.0 MW	8.00 EUR	-1.00 EUR	23:00 today	None	

Clip Quantity will be set to Total Quantity. Quantity must be greater than or equal to Clip Quantity

You will get prompted with warning message - you can click on Update Order button and the Clip Size value will be automatically adjusted to the Total Quantity value. Of course you can enter values manually as well.

- Block Order (User defined)**

Create a block order by holding Shift Key and selecting the hours you like to include in your block order. A drop down will show the block you have selected. Click "Place Block Order" to open the Order Management window.

TEST_HR_DEMO_P3  HR

	Product	(CET/CEST)	Close	Bid		Order Depth	Ask	
				Qty	Price		Price	Qty
Fri, 23 Dec 2016 16:00	PH-11	10:00 - 11:00						
	PH-12	11:00 - 12:00		20,0	29,00		35,00	32,0
	PH-13	12:00 - 13:00	11:30	1,0	35,00			
	PH-14	13:00 - 14:00	12:30				35,00	25,0
	PH-15	14:00 - 15:00	13:30	20,0	35,00		45,00	56,0
	PH-16	15:00 - 16:00	14:30	20,0	20,00		25,00	40,0
	PH-17	16:00 - 17:00	15:30	20,0	22,00		25,00	22,0
	PH-18	17:00 - 18:00	16:30	10,0	33,00		50,00	20,0
	PH-19	18:00 - 19:00	17:30	5,0	25,00			
20:00	Place Block Order (PH-14 to PH-19)			32,0	45,00			
							35,00	25,0
							40,00	IBO 25,0
	PH-23	22:00 - 23:00	21:30					

Select either Buy or Sell and insert quantity and price before you Place the Block Order.

PH-14	13:00 - 14:00	12:30				35,00	25,0	20,0 MW 35,00 EUR
PH-15	14:00 - 15:00	13:30	20,0	35,00		45,00	56,0	20,0 MW 33,00 EUR
PH-16	15:00 - 16:00	14:30	20,0	20,00		25,00	40,0	10,0 MW 30,00 EUR
PH-17	16:00 - 17:00	15:30	20,0	22,00		25,00	22,0	
PH-18	17:00 - 18:00	16:30	10,0	33,00		50,00	20,0	13,0 MW 30,00 EUR
PH-19	18:00 - 19:00	17:30	5,0	25,00				5,0 MW 25,00 EUR

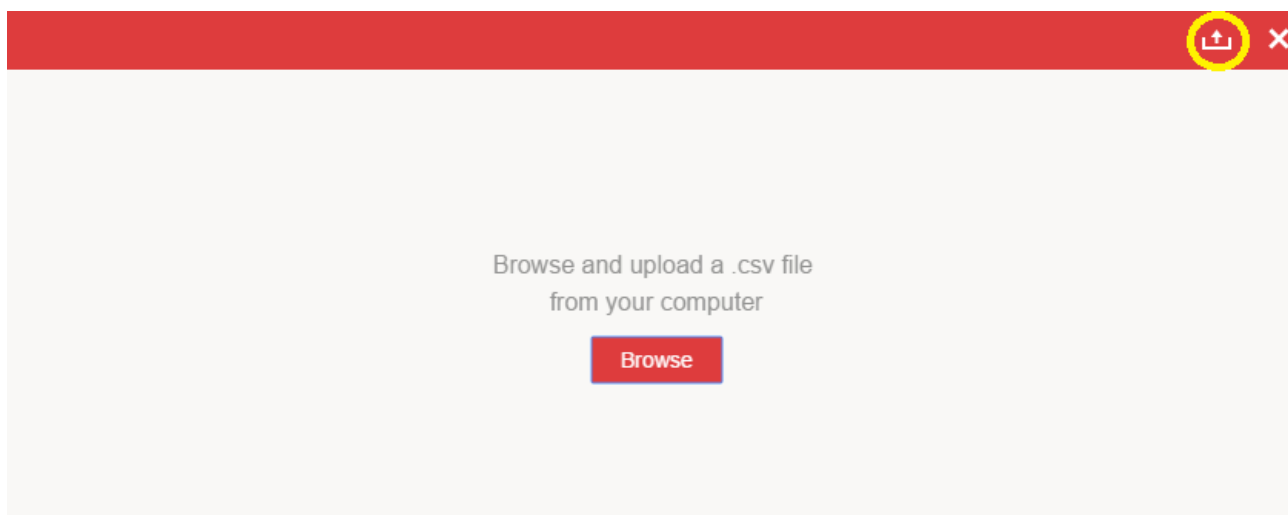
PH-14 to PH-19 on TEST_HR_DEMO_P3

Quantity MW
 Price EUR
 Expiry
Label

12. EXCEL MULTI ORDER ENTRY


Multiple orders can be imported all at once to the Market Information window using an order entry template which is exported directly from the Trading Client.

- Select the following icon on the top right of the Market Information window which will open a multi order entry pop-up








- In the pop-up window select “Download Excel Template”
- Follow the instructions provided on the Order entry template and fill out the order information in the columns shown below
- Save as a CSV file in your documents

Area	Portfolio	Product	Direction	Quantity	Price	Type	Label
TEST1	Test_Portfolio	PH-20150804-99	Buy	13	22	Limit	Example buy limit order, please remove
HR	Test_Portfolio	PH-20150804-15	Buy	10	25	Limit	Hour test order
HR	Test_Portfolio	PH-20150804-22	Sell	25	38	Limit	Iceberg order
HR	Test_Portfolio	PH-20150804-02	Buy	20	33	Limit	Hour test order
HR	Test_Portfolio	PH-20150804-03	Sell	22	22	Limit	Buy limit order

- Import the orders by opening the multi order pop-up once more in the Market Information window by selecting the following icon 
- Select “Browse orders” and choose the file recently saved
- Import orders to excel

12.1. Import inactive orders

To import orders in an ‘inactive’ state, follow the steps above and click on the “off” switch before selecting “place orders”.

Area	Portfolio	Product	Dir	Qty	Price	Type	Label		
 HR	TEST_HR_DEMO_P1	PH-20161223-22	Buy	13,0	22,00	Limit	Example buy limit order, please ...	ON	
 HR	TEST_HR_DEMO_P1	PH-20161223-23	Buy	10,0	25,00	Limit	Hour test order	ON	
 HR	TEST_HR_DEMO_P2	PH-20161223-14	Sell	25,0	38,00	Limit	Iceberg order	ON	
 HR	TEST_HR_DEMO_P3	PH-20161223-13	Buy	20,0	33,00	Limit	Hour test order	ON	
 HR	TEST_HR_DEMO_P2	PH-20161223-15	Sell	22,0	22,00	Limit	Buy limit order	ON	

Place Orders

13. MATCHING ORDERS

To hit an order that is already active in the market, either double click on the order in the Market Information window or Order Depth, or click once on the order to open a message which will ask you to “Match Bid” or “Match Ask”.

- An Order entry window will appear on screen with the pre-filled order requirements
- To match the entire volume, select “Place Sell / Buy”
- To match part of the volume, amend the quantity and select “Place Sell / Buy”

Select the instrument on screen to match either Bid or Ask:

PH-13	12:00 - 13:00	11:30	15,0	29,00		30,00	5,0
PH-14	13:00 - 14:00	12:30					
PH-15	14:00 - 15:00	13:30	20,0	35,00		43,00	32,0
		14:30	20,0	20,00		25,00	40,0
		15:30					
		16:30					
		17:30	5,0	25,00			
		18:30	32,0	45,00			
		19:30				35,00	25,0
		20:30				40,00	25,0

Place Order
Place Block Order
Match Bid
Match Ask

Confirm order details in Order entry window and place order:

PH-20161223-15 on TEST_HR_DEMO_P1

Buy Sell Limit FoK IoC IBO

Quantity 20,0 MW Price 35,0 EUR Expiry Never Label None

Place Sell

Match multiple order from the Order Depth by clicking the order at the level you want to fill.

HR PH-13						
Bid			Ask			
Where	Qty	Price	Price	Qty	Where	
HR	15,0	29,00	30,00	5,0	HR	
			34,00	24,0	HR	

Edit
Deactivate
Delete
Match Bids

This will pre-populate the order management window with the price and amount that is needed to fill all the orders.

HR

PH-15

OD

TH

⌵

×

Bid			Ask		
Where	Qty	Price	Price	Qty	Where
HR	20,0	35,00	43,00	32,0	HR
HR	28,0	33,00	45,00	56,0	HR

×

Quantity

48,0

MW

Price

33,0

EUR

Expiry

Never

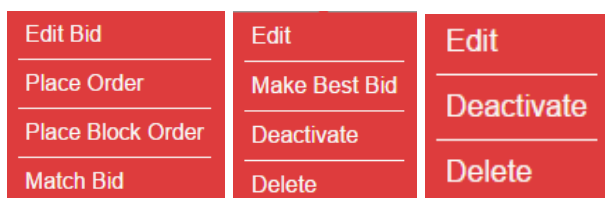
Label

None

Place Sell

14. MODIFY AN ORDER

Edit own order option can be activated from any place in the trading client where your order is displayed. That is the My order window, Market Info Window and Order Depth window. Clicking on your order will activate a dropdown menu where you can select “Edit order”. Different options are displayed depending on where you click, but all allows you to Edit order.



- Click on Edit
- Amend order details in Order entry window
- Click on “Update Order”

#1337282 - PH-20161223-19 on TEST_HR_DEMO_P3

Buy Sell Limit FoK IoC IBO Quantity 5,0 MW Price 33,0 EUR Expiry Never Label None Update Order

14.1. Deactivate / Activate an order

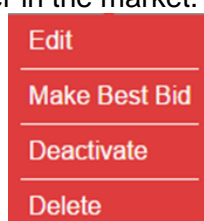
There are On / Off switches within the My Orders window which allow the trader to de-activate the orders from the market or activate an inactive order to the market. De-activating an order will not permanently delete the order; it will remain in My Orders as an inactive.

To delete an order permanently select the order in My Orders and click “Delete”.

My Orders										All States		All Products		All Areas		All Portfolios		All Users		Last 2 Days		
#	State	Area	Product	Dir	Qty	R. Qty	Price	Type	Label	When	Who	Portfolio										
1337265	Deactivated	HR	PH-20161223-18	Sell	20,0		50,00	Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P2										
1337264	Deactivated	HR	PH-20161223-18	Buy	10,0		32,00	Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P1										
1337259	Deactivated	HR	PH-20161223-18	Buy	12,0		30,00	Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P2										
1337258	Open	HR	PH-20161223-16	Buy	20,0		20,00	Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P2										
1337256	Part Filled	HR	PH-20161223-16	Sell	40,0			Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P3										
1337248	Open	HR	PH-20161223-15	Buy	28,0			Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P2										
1337247	Deactivated	HR	PH-20161223-17	Sell	22,0			Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P2										
1337246	Deactivated	HR	PH-20161223-17	Buy	20,0			Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P2										
1337240	Open	HR	PH-20161223-15	Buy	20,0			Limit		2 hours ago	TEST_HR_D...	TEST_HR_DEMO_P3										
										Edit												
										Deactivate												
										Delete												
1332745	Open	50HZ	PH-20161108-21	Buy	20,0	100,0	23,00	Iceberg		Hydry one	2 hours ago	TEST_222_U1	TEST_222_5									
1332744	Expired	50HZ	QH-20161108-72	Sell	55,0	100,0	45,00	Iceberg	Delete	ICEBERG	2 hours ago	TEST_222_U1	TEST_222_5									
1332743	Open	50HZ	QH-20161108-73	Buy	45,0		55,00	Limit		TEXT TEXT	2 hours ago	TEST_222_U1	TEST_222_5									
1332742	Open	50HZ	QH-20161108-78	Sell	10,0		54,00	Limit		Hydry one	2 hours ago	TEST_222_U1	TEST_222_5									
1332725	Deactivated	50HZ	QH-20161108-76	Sell	100,0		56,00	Limit		Hydry one	2 hours ago	TEST_222_U1	TEST_222_5									

14.2. Make best Bid/Ask action

Clicking on your order in either Order Depth or in the Market Info Window will give you the option to make your order (Bid or Ask) the best order in the market.



Click in the Bid or Ask column for the order you want to amend. An action will pop up in the Action Menu, giving you the option to “Make best Bid” or “Make best Ask” depending on what column you

clicked and whether you have an order in the order depth that is not best already. If you have multiple orders in an order depth your best order is automatically selected. Once you click on the action, your order is *automatically* updated, giving it the best price +0.1 or -0.1 depending on order direction.

15. TRADE HISTORY WINDOW















In the same window as Order Depth you can view Trade History for the selected instrument. Simply click on the “OD/TH” switch to switch between Order Depth and Trade History. Trade History gives you all trades executed on the selected instrument. The Graph shows price movement (line) and volume (bars) traded where the latest trade is displayed to the right.

It is possible to view trade history for both active and closed instruments.



16. KEYBOARD SHORTCUTS

Navigate and enter new orders using your keyboard:

Navigate between contract rows in market view	 
Open/close Order Management window	Open:  Close: 
Switch between cells in Order Management window	 (Hold shift to move left)
Create Ask (Sell) order to match best Bid in market	 or  or  + 
Create Ask (Sell) order at €0,1 below best market Ask price	 +  or  + 
Create Bid order to match best Ask in market	 or  + 
Create Bid order at €0,1 above best market Bid price	 +  or  + 
Adjust order price when editing or submitting new order:	
EUR 0,01	 
EUR 0,10	 +  
EUR 1,00	 +  
Adjust order volume when editing or submitting new order:	
MW 0,1	 
MW 1,0	 +  
MW 10,0	 +  
Change order type when placing order:	
Limit	 + 
FoK	 + 
IoC	 + 
IBO	 + 

My Orders										All States				All Products	All Areas	All Portfolios	All Users	Real time
#	State	Area	Product	Dir	Qty	Price	Type	Expiry	Label	When	Who	Portfolio						
X15883674	Open	HR	PH-20200429-24	Buy	10.0	5.00	Limit	in 8 hours		a few seconds								

After SIDC market is halted and backup solution activated

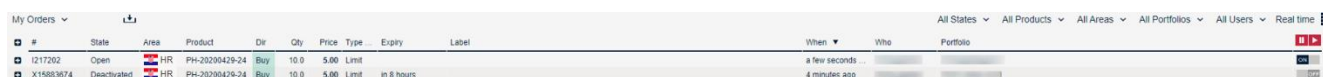
When the backup solution is activated, any order placed on an SIDC contract will be automatically deactivated as shown in the image below. It will not be possible to activate this order.



#	State	Area	Product	Dir	Qty	Price	Type	Expiry	Label	When	Who	Portfolio
X15883674	Deactivated	HR	PH-20200429-24	Buy	10.0	5.00	Limit	in 8 hours		3 minutes ago		

Placing an order on a backup contract

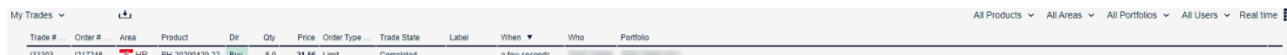
Placing an order on a backup contract will work in the same way as when placing an order on a SIDC contract. Note that like regular local orders, the orders placed on backup contracts will have the prefix 'I' instead of 'X'. The image below displays the local order book after one order has been made on a backup contract. Note the difference in prefix between backup and SIDC orders.



#	State	Area	Product	Dir	Qty	Price	Type	Expiry	Label	When	Who	Portfolio
I217202	Open	HR	PH-20200429-24	Buy	10.0	5.00	Limit			a few seconds		
X15883674	Deactivated	HR	PH-20200429-24	Buy	10.0	5.00	Limit	in 8 hours		4 minutes ago		

Trading on backup contracts

Matching of orders on backup contracts will follow the same rules as matching in the SIDC market. The main difference is that there will be no transmission capacity available, and therefore orders may only be matched with other orders in the same delivery area. The image below displays a trade that has been matched on a backup contract. Notice the preface of the trade ID is 'I' and not 'X'.



Trade #	Order #	Area	Product	Dir	Qty	Price	Order Type	Trade State	Label	When	Who	Portfolio
I33303	I217245	HR	PH-20200429-22	Buy	5.0	21.56	Limit	Completed		a few seconds		

After the backup solution is closed

When the backup solution is closed, any remaining orders placed on backup contracts will be automatically deactivated. It will not be possible to activate these orders. Additionally, any SIDC market orders that were deactivated when the backup solution was activated will remain deactivated. These orders can again be activated. The image below shows the private order book just after the SIDC markets have returned to normal operation. Note that all orders are deactivated.



#	State	Area	Product	Dir	Qty	Price	Type	Expiry	Label	When	Who	Portfolio
I217202	Deactivated	HR	PH-20200429-24	Buy	10.0	5.00	Limit			a minute ago		
X15883674	Deactivated	HR	PH-20200429-24	Buy	10.0	5.00	Limit	in 7 hours		an hour ago		